Procedure for booking a hotel room through the Lausanne Tourisme online platform

1) Search for a room according to your requested dates and hotel category

Book your room !

arrival date*:
departure date*:
*If you would like to share a room, kindly note that you have to book a **double room**.

accommodation type*:
hotel category:

» search   » more options

The fields marked with an asterisk are mandatory.

2) Book your room

SwissTech Hôtel

SwissTech Hôtel **

The SwissTech Hotel is located on the campus of the EPFL, in front of the metro station, near by the shopping mall "Les Arcades" and the SwissTech Convention Center. Its 66 modern rooms are equipped with a satellite TV, a safe and a bathroom. Internet and fitness accesses are offered. Public underground parking payable at the front desk.

1 pers., 1 single bed - BASIC, 1 night: CHF 137.00   » book

Breakfast is only included if it is mentioned in the description

3) Currency, booking guarantee and conditions

Rates

Hotel rates are in Swiss Francs (CHF) per stay, VAT and service. Please note that breakfast is only included when mentioned in the room type. The city tax is not included and ranges from CHF 2.60 to CHF 4.20 per person and per night, depending on the hotel category.

Hotel guarantee

In order to guarantee hotel bookings, credit card details will be requested from each guest. The credit card will only be charged in the case of late cancellation or "no-show". Rooms cannot be booked without providing credit card information. Payment must be made at the hotel upon the guest's arrival.

Terms and conditions

In case of cancellation, the following terms will apply:

- Free cancellation: minimum 3 days prior your arrival date
- Late cancellation, less than 3 days from check-in date: full cost of your booking will be on your charge
- No-show: full cost of your booking on your charge

At this step, you must accept the terms and conditions as well as the privacy notice of Lausanne Tourisme.

Please note that each guest staying in a hotel in Lausanne will receive the Lausanne Transport Card which allows them to travel free of charge in Lausanne by public transport for the duration of their stay (arrival and departure date included). More information under this link.

4) Enter your personal information

Profile

last name*:	
first name*:	
email*:	
job title:	
company:	
address*:	
address 2:	
city*:	
zip*:	
country*:	⌄
comments:	

« back   » submit

5) Summary of your booking

Book your room !

Summary

The hotel has been booked from 22 November 2021 to 23 November 2021.

SwissTech Hôtel, 1 pers., 1 single bed - BASIC 22/11/2021	CHF	137.00
total	CHF	131.98
VAT 3.80%	CHF	5.02
grand total	CHF	137.00

« back   » submit

6) Enter your credit card information

Book your room !

Credit card

Kindly note that credit card will only be charged in the case of cancellation or "no-show". Payment must be made at the hotel upon the participant's arrival.

credit card:	⌄
authorised by	
card number:	
exp. date:	⌄ / ⌄
	(month/year)
cvv number:	» Card Verification Value code
card holder name:	

« back   » submit

Please note that the credit card is only required as guarantee. Payment has to be made upon arrival at the hotel.

7) Pre-confirmation message

Confirmation

Dear Olivier Mouraux,

Thank you for your hotel reservation.

You will receive a hotel confirmation by email shortly.

For any queries regarding your hotel reservation, please feel free to contact us at support_team@lausanne-tourisme.ch

Best regards,

The Lausanne Tourism support team

8) Pre-confirmation email

Dear Olivier Mouraux,

Thank you for your hotel reservation through the Lausanne Tourisme online platform.

Your booking has been sent to SwissTech Hôtel for approval. The hotel will check your credit card details in order to confirm a valid guarantee.

As soon as the process is accepted, you will receive a confirmation email with your hotel reservation details (max 5 days).

Thank you for your understanding and do not hesitate to contact us for any further queries.

Best regards,

The Lausanne Support Team
LAUSANNE TOURISME
Tel. +41 21 613 73 15
Fax +41 21 616 86 47
Av. de Rhodanie 2
CH - 1000 Lausanne 6
support_team@lausanne-tourisme.ch
http://www.lausanne-tourisme.ch

24/11/2021, 14:56

9) Final confirmation by email

Dear Olivier Mouraux,

Thank you for your reservation at the SwissTech Hotel through the Lausanne Tourisme online platform.

Please find below your booking detailed :

Reservation No: **24939439**
Lausanne Tourism online platform

Last **Name:** **Mouraux**
First **Name:** **Olivier**

Company:
Addresse:
City: Lausanne
Country: SWITZERLAND
E-mail:

HOTEL:
SwissTech Hôtel
1024 Ecublens
ARRIVAL DATE: **24/11/2021**
DEPARTURE DATE: **25/11/2021**
ROOM TYPE:
24/11/2021 Hôtel Crystal, 1 pers., 1 single bed – BASIC : CHF 137.00

CHECK-IN: **2:00 p.m.**
CHECK-OUT: **12:00 p.m.**

ROOM COMMENT(S):

You will receive this final confirmation maximum 5 days after making your reservation, as long as all the previous steps have been completed (including credit card information).